

REACTED

☎ 123
✉ redacted@email.com
🌐 redacted.link.com



Education

B.S. Technical Communication
University / City, State
DEC 2020

Experience

Customer Service / USP Store

MAY 19 – MAY 20

- Recommended print products and solutions to customers
- Collected packages and printed shipping labels for dropoff
- Unjammed printers so you don't have to

Tester / UserTesting.com

ONGOING

- Give verbal feedback on websites and app UX

Summer Reporter / University Newspaper

JUN 18 - AUG 18

- Interviewed people for event coverage and stories
- Published article on XXX in Magazine Name '18 edition

Grant Writer / Non-profit

OCT 17 - DEC 18

- Researched available grant opportunities pertaining to the organization
- Created assets that are required for, or enhance, grant proposals (infographics, charts)
- Wrote letters of inquiry to connect with potential sponsors

Skills

- HTML/CSS/JavaScript/Markdown
- Copy, Developmental & Line Editing
- Technical & Narrative Writing
- Adobe Suite: Photoshop, InDesign, Illustrator
- Copywriting & Document Design
- Giving and taking feedback

Coursework

- Rhetoric & Linguistics
- Cognitive Psychology in Human-computer Interaction
- Business & Proposal Writing
- Data Structures & Databases
- User Testing, Accessibility and Ethics

Miscellaneous

Fiction Writing

- Forthcoming story to be published in the horror anthology series *Dark Drabbles*
- Beta reads manuscripts during free time

Technology

- Open-source contributor for Project X: Documented database type variables, prototyped app UI features, implemented auto-create junction for M2M feature